



MEMORANDUM

TO: University Campus

FROM: Linda Mangum, Director of Employee Relations/AAO/Title IX Coordinator

SUBJECT: Governor's Award For Excellence

DATE: March 20, 2019

The Governor's Awards for Excellence are the highest honor a state employee can achieve for their dedicated service to the State of North Carolina. Nominations for the 2019 Governor's Awards for Excellence are **now open until March 29, 2019**. The Award Nominations may be made in the following categories:

- **Customer Service** – Provided exceptional service that left the customer fully satisfied with their experience. Exceeded expectations to meet the needs of the customer and added value to the customer experience.
- **Efficiency and Innovation** – Efficiency & Innovation – Improved the efficiency of state government services. Established new and/or improved methods, practices, plans or designs resulting in innovation, savings and/or efficiencies. This is an ideal area to nominate an employee who has thought of and implemented an employee suggestion that has proven successful.
- **Human Relations** – Made outstanding contributions toward enhancing the quality and morale of the workplace or creating a better public image of State government (such as positive personal interaction with other employees; public awareness; working on relations internally within an agency; or collaboration between different agencies).
- **Outstanding State Government Service** - Exhibited unselfish devotion to duty above and beyond normal requirements and has contributed significantly to the advancement of service to the citizens of North Carolina.
- **Public Service** – Made outstanding contributions by participating in or implementing community and public service projects (such as volunteering with various non-profit organizations).
- **Safety and Heroism** – Demonstrated outstanding judgment or courage in an emergency, voluntarily risking his/her life, or exhibited meritorious action to prevent injury, loss of life or prevented damage to or loss of property.

- **Spirit of North Carolina*** – Exemplified the state motto “To be, rather than to seem.” Criteria for this award includes: mentorship of others in pursuit of excellence and serving as an ambassador for the State of North Carolina. This special award is reserved for exceptional circumstances and for accomplishments and achievements of the highest caliber. *This special award, the Spirit of North Carolina, is given only as circumstances warrant.

To get more details about the Governor’s Awards for Excellence, please visit the website at <http://www.excellenceawards.nc.gov>. **Before completing the nomination form, please submit the nominee information to the Office of Employee Relations/AAO, 1020 E. Wendover Avenue, Suite 101 prior to submitting to the State.** If you have any questions, please contact me at lmangum@ncat.edu or 285-3769.